

Changes to your Allstream invoice.

This simple guide will help you interpret your bill.

Your invoice
Invoice Date: Aug 1, 2019

1 CUSTOMER: 000005
ATTN: CONTACT
ADDRESS: CITY PROVINCE L3R 0A1
CONTRACT #: 00000
BILLING ACCOUNT #: 000000
INVOICE #: IES000000

2 **Questions?**
Customer Service: 855-287-8737
E-mail: CANenterprise@allstream.com
Web: www.allstream.com
Repair services: 800-200-7222

3 **Summary of your account**

	AMOUNT (\$)
Previous balance	2,322.55
Payment up to Jul 31, 2019	-1,181.25
Balance Forward	1,141.30
Current Charges	
Monthly Charges	1,010.00
Other Charges and Credits	-1,141.30
Late Payment Charges	39.95
Late Payment Charge Reversal	0.00
Total taxes	131.30
Total Current Charges	\$ 39.95
Total Due	\$ 1,181.25

PAYMENT DUE ON RECEIPT
Date late payment charges apply: Sep 1, 2019

4 **Remittance Slip**
CUSTOMER: ALLSTREAM BUSINESS INC.
C/O T4622
P.O. BOX 4622, STN "A"
TORONTO ON M5W 0J9
00004916656 000000039950 000001181250 5
⑆07066⑆900⑆ 96

- 1. Account Information** - A dedicated section summarizing your account information to ensure you will always have quick and easy access to this information.
Account numbers have been modified. These are NOT new account numbers. Now Account Numbers only include the (6) numbers of the original series. We have simply removed the first part (CW or CA) of your old account number. **Please make note of your Account Number, as you will need to reference it with any correspondence or communications with Allstream.**
- 2. Allstream Contact Information** - If you have questions regarding your invoice or would like to inquire about our other products and services, you have all the contact numbers and emails you will need for any support and inquiry related issues.
- 3. Summary of Charges** - A high-level summary of your monthly account charges including previous charges and credits, current charges and the total amount due.
- 4. Payment Remittance** - Invoices now include a remittance slip, which **you must print and include with your payment cheque.**

Customer #: 000000000
Billing Account #: 000000
Invoice date: Aug 1, 2019



5. Payments

DATE	INVOICE DATE	DESCRIPTION	AMOUNT (\$)
Jul 24, 2019	Aug 1, 2019	Payment - Thank You	-1,181.25
Total payments			-1,181.25

6. Tax Summary

TYPE	AMOUNT (\$)
GST	0.00
HST	131.30
PST	0.00
Total taxes	131.30

7. Summary of Services

COMPANY				
Service	Period	Quantity	Monthly Charges (\$)	Other Charges and Credits (\$)
LOCATION 1				
Customer Prem. Equip. Fee	Aug 1, 2019-Aug 31, 2019	1	160.00	0.00
E100 Internet - Fixed 50Mbps	Aug 1, 2019-Aug 31, 2019	1	850.00	0.00
Payment Transfer (NT)	Jul 1, 2019-Jul 31, 2019	-1	0.00	-1,141.30
Total services (excluding taxes)			1010.00	-1141.30

8. Visit Allstream.com for information on our great products and solutions as well as our latest Terms of Service.

New Area Code 428 to be introduced in New Brunswick in May 2020

For more info please go to <https://support.allstream.com/knowledge-base/428-is-being-added-as-a-new-area-code-in-new-brunswick-may-2020/>

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- 5. Payments** – A quick summary of your most recent payment history.
- 6. Tax Summary** – Invoices now clearly display the type of tax, amount of tax and total tax charges.
- 7. Summary of Services** – This is a detailed listing of account service charges broken out by location, if there are multiple locations.
- 8. Important Messages** – Here you can find out about important news or billing changes.

About Allstream

Allstream is a leader in business communications throughout North America. Founded over 170 years ago in parallel with Canada's first transcontinental railroad, Allstream continually re-invented itself to remain a leading provider of business communication services. Allstream's offerings include a range of innovative, highly scalable, managed services including IP, cloud, voice, and data solutions for enterprise customers. We combine scalable solutions with exceptional customer service to deliver the latest technology, and we're positioned to help our customers accelerate into the future.

To learn more, visit www.allstream.com